



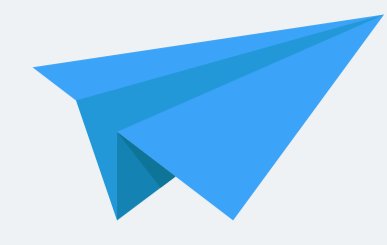
SUREMDM

WINDOWS FEATURES

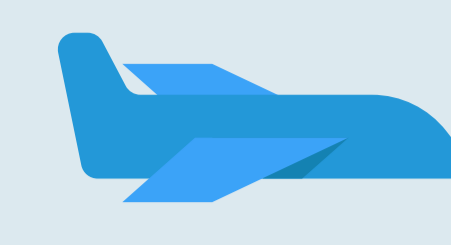
This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



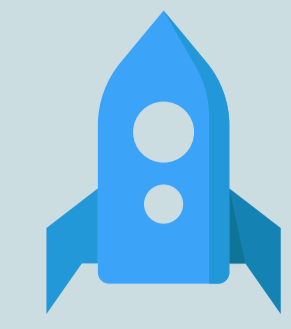
FEATURES



Standard



Premium



Enterprise

Summary

Enrollment Multiple enrollment options including Dual Enrollment within Nix Agent and Windows EMM Enrollment	Yes	Yes	Yes
Application Management Install/Uninstall apps and View installed apps	Yes	Yes	Yes
Remote Support Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
Kiosk Mode Restrict access to allowed apps and websites, Single application mode	Yes	Yes	Yes
Location Tracking GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
Content Management Secure transfer of files, documents, and media	Yes	Yes	Yes
Security Management Remote wipe, Remote lock, and Device compliance policies	Yes	Yes	Yes
Multi-Language Support English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
Reports Basic and Custom reporting	Basic	Advanced	Advanced
Enterprise SSO SAML single sign-on authentication	No	Yes	Yes
Certificate Management Deploy and manage certificates for Wi-Fi/VPN/App authentication Note: For Standard and Premium, users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication	No	No	Yes

Number of Admin Users Number of IT Technicians and Administrators	3	25	Unlimited
Cloud Storage Cloud-based storage primarily for jobs, Content management, and Private app store	5 GB	5 GB	5 GB
Historical Data Retention period of data collected from devices	1 month	3 months	6 months
SureAccess Secure remote access to corporate resources with built-in ZTNA solution Note: Data limit is 10GB/license month. Eg., If you have 100 SureMDM licenses, you will get 1000GB per month.	No	Add-on (\$1.99/month/device)	Add-on (\$1.99/month/device)
Advanced Patch Management Manage critical patch updates, rollback unstable patches, and gain insights through the dashboard Note: Standard customers can use static job to push the patches. The OS Updates section is visible only to Premium and Enterprise tiers	No	Yes	Yes
CVE Vulnerability Management Monitor and manage vulnerability remediation across devices, dashboards for CVE status overview, safeguarding against known vulnerabilities.	No	Yes	Yes

[Access the In-Depth Comparison Here](#)

Mass Enrollment

Enrollment using Provisioning Package	Yes	Yes	Yes
Pre-Approved List-Based Enrollment	Yes	Yes	Yes
Dual Enrollment within Nix Agent	Yes	Yes	Yes
Windows EMM Enrollment	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Autopilot Enrollment	Yes	Yes	Yes
Microsoft Entra Based Enrollment	Yes	Yes	Yes
Centralized Management Console			
View Device Information	Yes	Yes	Yes
View Network, Battery, and Memory Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	No	No
Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Device Friendly Name - Bulk	No	No	Yes
Role-Based Access Control	Yes	Yes	Yes
Data Analytics	No	No	Yes
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	Yes
Brand Console with Customized Logo and Title	No	Yes	Yes
Custom Device Branding (Wallpaper, screensaver with timeout settings, login message)	No	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Mobile Application Management			
Silently Install Windows Apps	Yes	Yes	Yes
Execute Windows Apps	Yes	Yes	Yes
View Installed Apps and Versions	Yes	Yes	Yes
Install Apps from SureMDM App Store	No	Yes	Yes
Personalized SureMDM App Store (On Device)	No	Yes	Yes
Third-Party App Management	No	Yes	Yes
Content Management			
Distribute Content OTA	Yes	Yes	Yes
Share Files using SureMDM FileStore	No	Yes	Yes
Mobile Device Management			
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	Yes	Yes	Yes
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	Yes	Yes	Yes
Custom Device Properties	Yes	Yes	Yes
App Locker Policy	No	Yes	Yes
App Configuration with Custom ADMX Template	No	Yes	Yes
Browser Management (Microsoft Edge, Google Chrome, Mozilla Firefox)	No	Yes	Yes

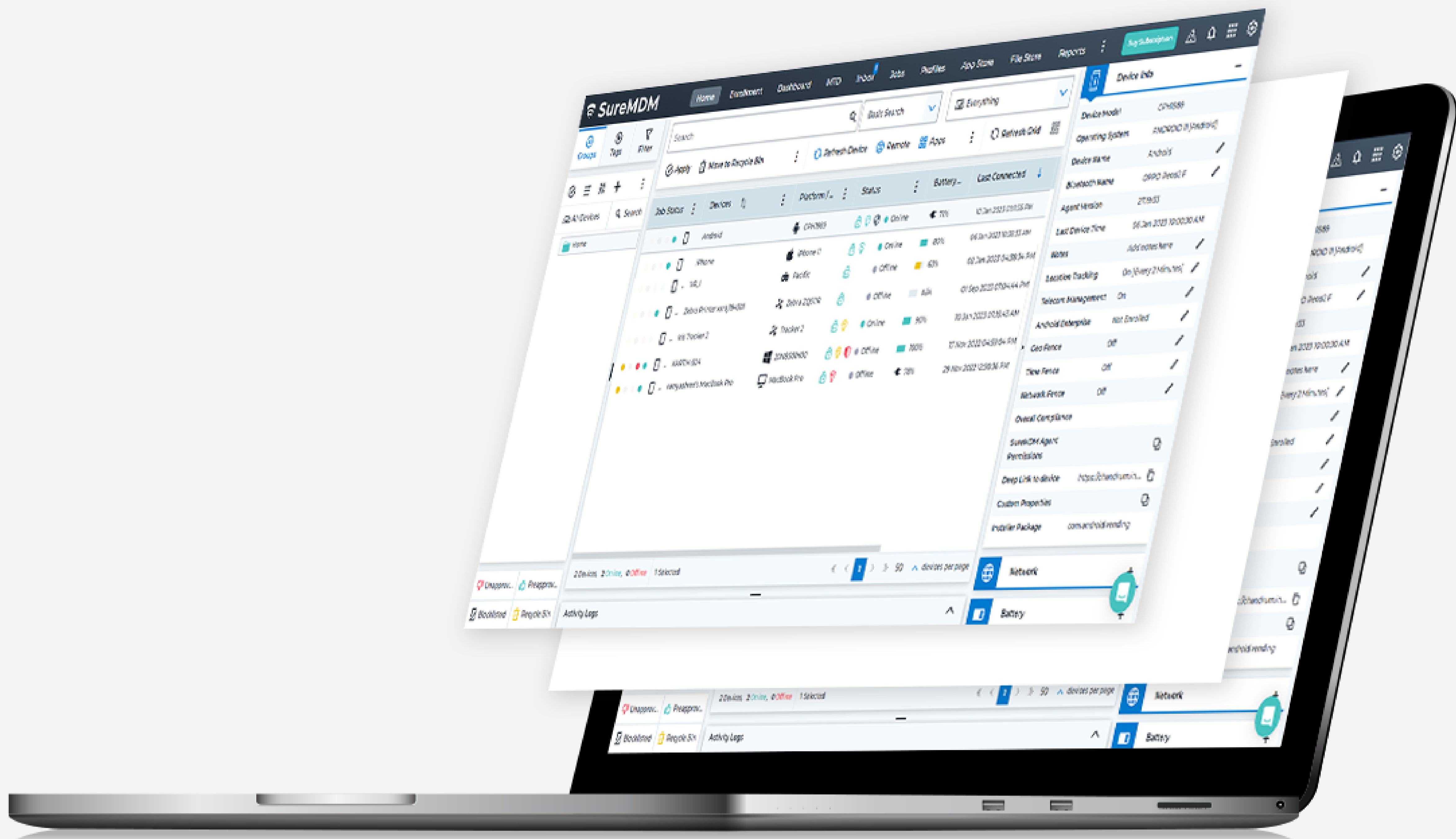
FEATURES	Standard	Premium	Enterprise
Remote Support			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes
Remote File Explorer	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Remote Screen Recording	No	No	No
Windows Remote Powershell	Yes	Yes	Yes
Two-Way Voice Calling	Yes	Yes	Yes
Kiosk Management			
Allowlist Applications	Yes	Yes	Yes
Allowlist Websites	Yes	Yes	Yes
Single Application Mode	Yes	Yes	Yes
Shared Devices/ Multi-User Devices	No	No	No
Integrations			
Microsoft Store	No	Yes	Yes
Microsoft 365 Integration	No	No	Yes
Intel vPro & AMT Integration	No	No	Yes
SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix)	No	No	Yes
Webhooks & Plugin Framework	No	No	Yes
CISCO ISE	No	No	Yes

FEATURES	Standard	Premium	Enterprise
Aruba ClearPass	No	No	Yes
Identity Management			
Enrollment with/without Authentication	Yes	Yes	Yes
Security Management			
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	No	Yes	Yes
BitLocker for Windows	Yes	Yes	Yes
Device Compliance Policies	Yes	Yes	Yes
Lock Device	Yes	Yes	Yes
USB Security Management	No	Yes	Yes
Custom Device Compliance Policies	Yes	Yes	Yes
Conditional Access for Microsoft 365 Apps	No	Yes	Yes
Zero Trust Network Access (ZTNA)			
SureAccess	No	Add-on	Add-on
Data Analytics			
Custom Data Columns	No	Yes	Yes
Predictive Analytics Widgets	Yes	Yes	Yes
Graphical Data Representation	Yes	Yes	Yes
Device Data Usage (Mobile Data/WiFi)	Yes	Yes	Yes
Device Status Analytics	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Device Compliance Analytics	Yes	Yes	Yes
SureLock/SureFox Analytics	No	No	Yes
OS Updates			
Install Windows 10 OTA Updates	Yes	Yes	Yes
Policy Management			
Wi-Fi/HotSpot Configuration	Yes	Yes	Yes
VPN Configuration	No	Yes	Yes
Geo Fence	Yes	Yes	Yes
Time Fence	Yes	Yes	Yes
Exchange ActiveSync	No	Yes	Yes
Notifications & Alerts Policies	Yes	Yes	Yes
Alert Management			
Emergency Alert Broadcasting Engine	Yes	Yes	Yes
Create Custom Alert Messages	Yes	Yes	Yes
Plugin Functionality			
RenameD - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes

FEATURES	Standard	Premium	Enterprise
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	Yes
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes
Developer Support			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes
Patch Management			
Rollback of Unstable Patches	Yes	Yes	Yes
Driver Updates	Yes	Yes	Yes
Security Updates/Patch Tuesday Updates	Yes	Yes	Yes
Deploying Updates from Microsoft Catalog	Yes	Yes	Yes
Microsoft Update Catalog Integration with OS Updates Dashboard	No	Yes	Yes
Advanced Dashboard & Reporting Tools	No	Yes	Yes
Scanning for Missing or Pending Updates	No	Yes	Yes

About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

Contact Us

 sales@42gears.com



Americas HQ

 +1-424-284-2574



Europe/Africa HQ

 +44-161-394-0338



APAC/ME HQ

 +91-80-61957000

 /company/42gears

 /42gears

 @42gears

 /42gears

www.42gears.com