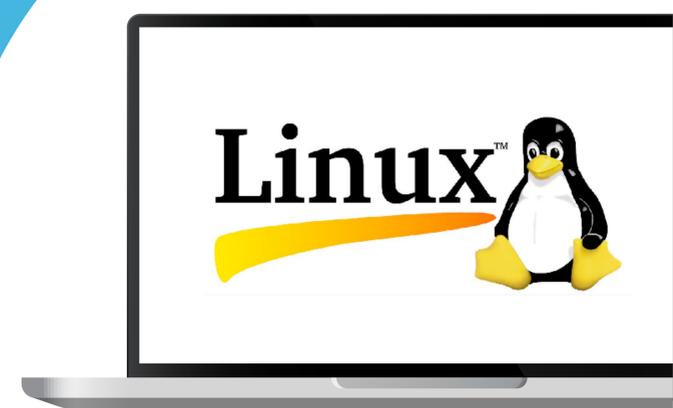




# SUREMDM LINUX FEATURES

This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



# FEATURES



Standard



Premium



Enterprise

## Summary

<b>Enrollment</b> General Enrollment using Commands	Yes	Yes	Yes
<b>Application Management</b> Install/Uninstall apps, View installed apps, Install apps from SureMDM App Store	Yes	Yes	Yes
<b>Remote Support</b> Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
<b>Kiosk Mode</b> Restrict access to allowed apps, Blocklist URLs, and Single Application Mode	Yes	Yes	Yes
<b>Content Management</b> Secure transfer of files, documents, and media	Yes	Yes	Yes
<b>Security Management</b> Remote wipe, Remote lock, and Device compliance policies	Yes	Yes	Yes
<b>Multi-Language Support</b> English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
<b>Reports</b> Basic and Custom reporting	Basic	Advanced	Advanced
<b>Enterprise SSO</b> SAML single sign-on authentication	No	Yes	Yes
<b>Certificate Management</b> Users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication	Yes	Yes	Yes
Number of IT Technicians and Administrators	3	25	Unlimited
<b>Cloud Storage</b> Cloud-based storage primarily for jobs, Content management, and Private app store	5 GB	5 GB	5 GB

<b>Historical Data</b> Retention period of data collected from devices	1 month	3 months	6 months
<b>Advanced Patch Management</b> Manage functional and security patch updates, rollback unstable patches, and gain insights through the dashboard <b>Note:</b> Standard customers can use static job to push the patches. The OS Updates section is visible only to Premium and Enterprise tiers	No	Yes	Yes

## Access the In-Depth Comparison Here

### Mass Enrollment

General Enrollment using Commands

Yes

Yes

Yes

### Centralized Management Console

View Device Information

Yes

Yes

Yes

View Network, Battery, and Memory Information

Yes

Yes

Yes

Device Grouping

Yes

Yes

Yes

Device Tagging

Yes

Yes

Yes

Device Filtering

Yes

Yes

Yes

Customize Grid View

Yes

Yes

Yes

Device Friendly Name - Individual

Yes

Yes

Yes

Device Friendly Name - Bulk

No

No

Yes

Role-Based Access Control

Yes

Yes

Yes

Data Analytics

No

No

Yes

Personalized Dashboard

Yes

Yes

Yes

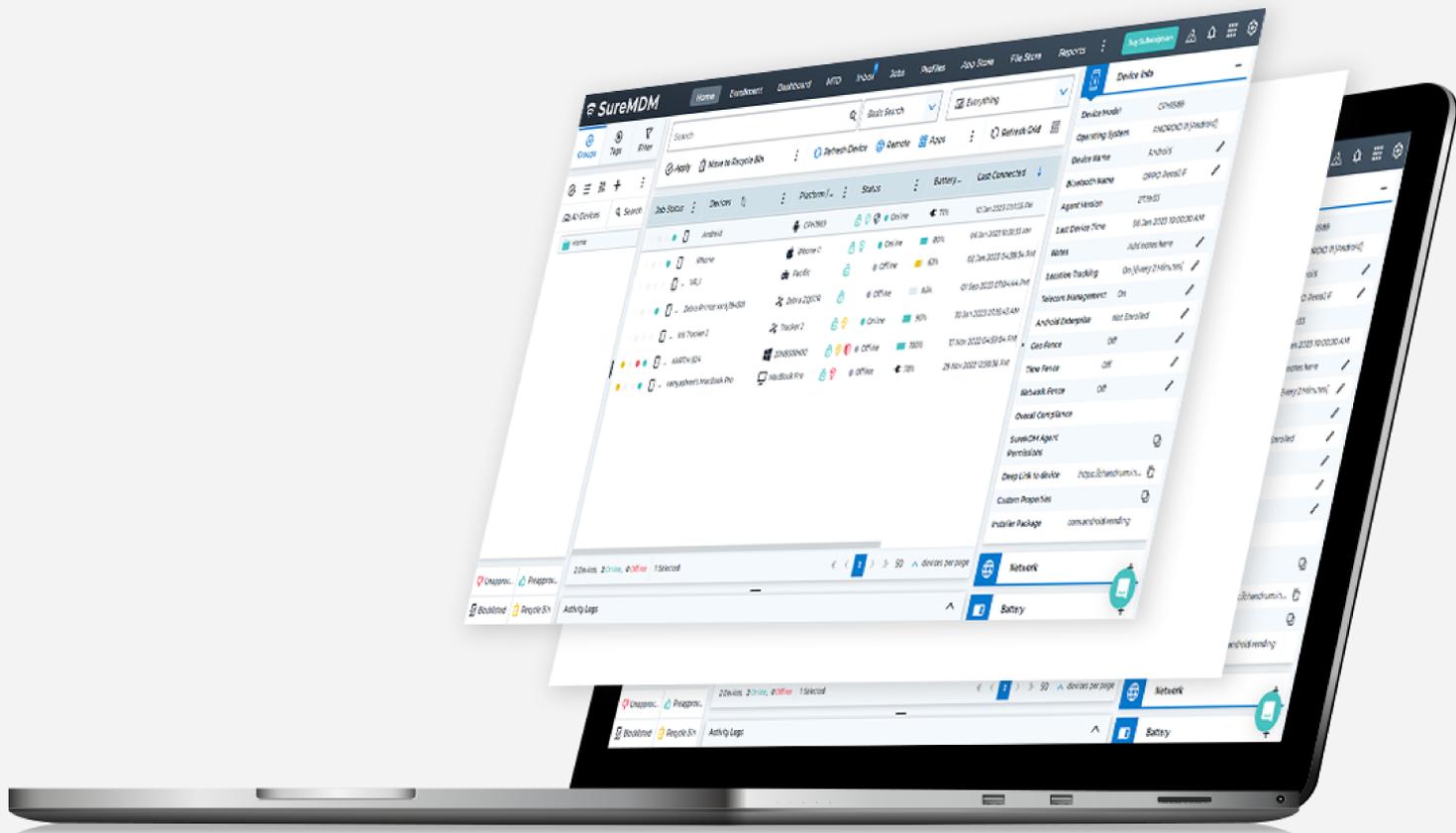
FEATURES	Standard	Premium	Enterprise
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	Yes
Brand Console with Customized Logo and Title	No	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
<b>Mobile Application Management</b>			
Install Apps from SureMDM App Store	Yes	Yes	Yes
View Installed Apps and Versions	Yes	Yes	Yes
Silent Installation of Apps	Yes	Yes	Yes
Uninstall Apps from the devices	Yes	Yes	Yes
Upgrade Apps on the devices	Yes	Yes	Yes
<b>Content Management</b>			
Distribute Content OTA	Yes	Yes	Yes
Share Files using SureMDM FileStore	No	No	No
<b>Mobile Device Management</b>			
Decommission Devices	Yes	Yes	Yes
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	Yes	Yes	Yes
Power Off Devices (Remote)	Yes	Yes	Yes
Grant Sudo Access to Specific Apps and Commands	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Custom Device Properties	Yes	Yes	Yes
Domain Join (Google Workspace and Microsoft Entra ID)	No	Yes	Yes
<b>Remote Support</b>			
View Screens Remotely	Yes	Yes	Yes
Remote File Explorer	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Linux SSH Remote Terminal	Yes	Yes	Yes
Two-Way Voice Calling	Yes	Yes	Yes
<b>Kiosk Management</b>			
Single Application Mode (Only Google Chrome)	Yes	Yes	Yes
Multiple Application Mode	Yes	Yes	Yes
Blocklist URLs	Yes	Yes	Yes
Shared devices/ Multi-user devices	No	No	No
<b>Security Management</b>			
Single-Click Wipe (Account Username should be other than Admin)	Yes	Yes	Yes
Configure Device Restrictions	Yes	Yes	Yes
Device Compliance Policies (OS Version Compliance for RedHat and Ubuntu only, Application Policy Compliance, and Device Encryption Compliance)	Yes	Yes	Yes
Lock Device	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Custom Device Compliance Policies	Yes	Yes	Yes
<b>Policy Management</b>			
Wi-Fi/HotSpot Configuration	Yes	Yes	Yes
Block USB Devices	Yes	Yes	Yes
<b>Integrations</b>			
SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix)	No	No	Yes
Webhooks & Plugin Framework	No	No	Yes
CISCO ISE	No	No	Yes
Aruba ClearPass	No	No	Yes
<b>Data Analytics</b>			
Custom Data Columns	No	Yes	Yes
Predictive Analytics Widgets	Yes	Yes	Yes
SureLock Analytics	No	No	Yes
<b>Plugin Functionality</b>			
RenameD - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	Yes

FEATURES	Standard	Premium	Enterprise
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes
<b>Developer Support</b>			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes

# About 42Gears



42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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