

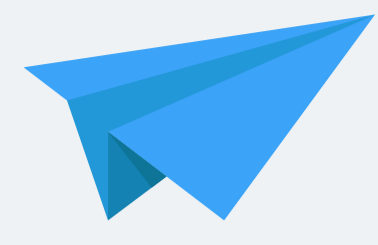


# SUREMDM iOS FEATURES

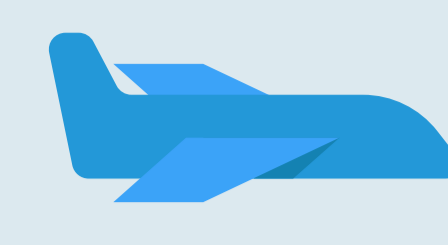
This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



# FEATURES



Standard



Premium



Enterprise

## Summary

<b>Enrollment</b> Multiple enrollment options including Apple configurator enrollment and Automatic policy deployment upon device enrollment	Yes	Yes	Yes
<b>Application Management</b> Install/Uninstall apps, View installed apps, Install apps from SureMDM App Store and Apple VPP Store	Yes	Yes	Yes
<b>Remote Support</b> Process viewer for providing remote assistance	Yes	Yes	Yes
<b>Kiosk Mode</b> Restrict access to allowed apps and websites, Single application mode	Yes	Yes	Yes
<b>Location Tracking</b> GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
<b>Content Management</b> Secure transfer of files, documents, and media	Yes	Yes	Yes
<b>Security Management</b> Remote wipe, Remote lock, and Lost mode	Yes	Yes	Yes
<b>Multi-Language Support</b> English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
<b>Reports</b> Basic and Custom reporting	Basic	Advanced	Advanced
<b>Enterprise SSO</b> SAML single sign-on authentication	No	Yes	Yes
<b>Certificate Management</b> Deploy and manage certificates for Wi-Fi/VPN/App authentication <b>Note:</b> For Standard and Premium, users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication	No	No	Yes

Number of IT Technicians and Administrators	3	25	Unlimited
<b>Cloud Storage</b> Cloud-based storage primarily for jobs, Content management, and Private app store	5 GB	5 GB	5 GB
<b>Historical Data</b> Retention period of data collected from devices	1 month	3 months	6 months
<b>Mobile Threat Defense</b> Detect malware & fake apps, Get scan reports	No	Add-on	Add-on
<b>SureAccess</b> Secure remote access to corporate resources with built-in ZTNA solution <b>Note:</b> Data limit is 10GB/license month. Eg., If you have 100 SureMDM licenses, you will get 1000GB per month.	No	Add-on (\$1.99/month/device)	Add-on (\$1.99/month/device)
<b>OS Update Management</b> Manage OS updates, gain insights through the dashboard, and ensure all devices are running the latest OS <b>Note:</b> Standard customers can use static job to push the patches. The OS Updates section is visible only to Premium and Enterprise tiers	No	Yes	Yes

## Access the In-Depth Comparison Here

<b>Mass Enrollment</b>			
Apple Configurator Enrollment	Yes	Yes	Yes
Pre-Approved List-Based Enrollment	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes
Automated Device Enrollment (ADE)	Yes	Yes	Yes
<b>Centralized Management Console</b>			
View Device Information	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
View Network, Battery, and Memory Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	Yes	Yes
Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Device Friendly Name - Bulk	No	No	Yes
Role-Based Access Control	Yes	Yes	Yes
Data Analytics	No	No	Yes
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	Yes
Brand Console with Customized Logo and Title	No	Yes	Yes
Custom Device Branding (Wallpaper, login message, lock screen message)	Yes	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
<b>Mobile Application Management</b>			
Install Apps from Apple VPP store	Yes	Yes	Yes
View Installed Apps and Versions	Yes	Yes	Yes
Install .ipa Files from SureMDM App Store	Yes	Yes	Yes
Distribute Apps from SureMDM App Store	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Containerization (User Enrollment)	Yes	Yes	Yes
Personalized SureMDM App Store (On Device)	Yes	Yes	Yes
<b>Content Management</b>			
Distribute Content OTA	Yes	Yes	Yes
Containerize Files (User Enrollment)	Yes	Yes	Yes
Share Files using SureMDM FileStore	No	Yes	Yes
<b>Mobile Device Management</b>			
Clear Screen Lock	Yes	Yes	Yes
iOS/iPadOS Activation Lock Bypass	Yes	Yes	Yes
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	Yes	Yes	Yes
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	Yes	Yes	Yes
<b>Remote Support</b>			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	No	No	No
Remote File Explorer	No	No	No
Multi-Admin Remote Control	No	No	No
Remote Screen Recording	No	No	No

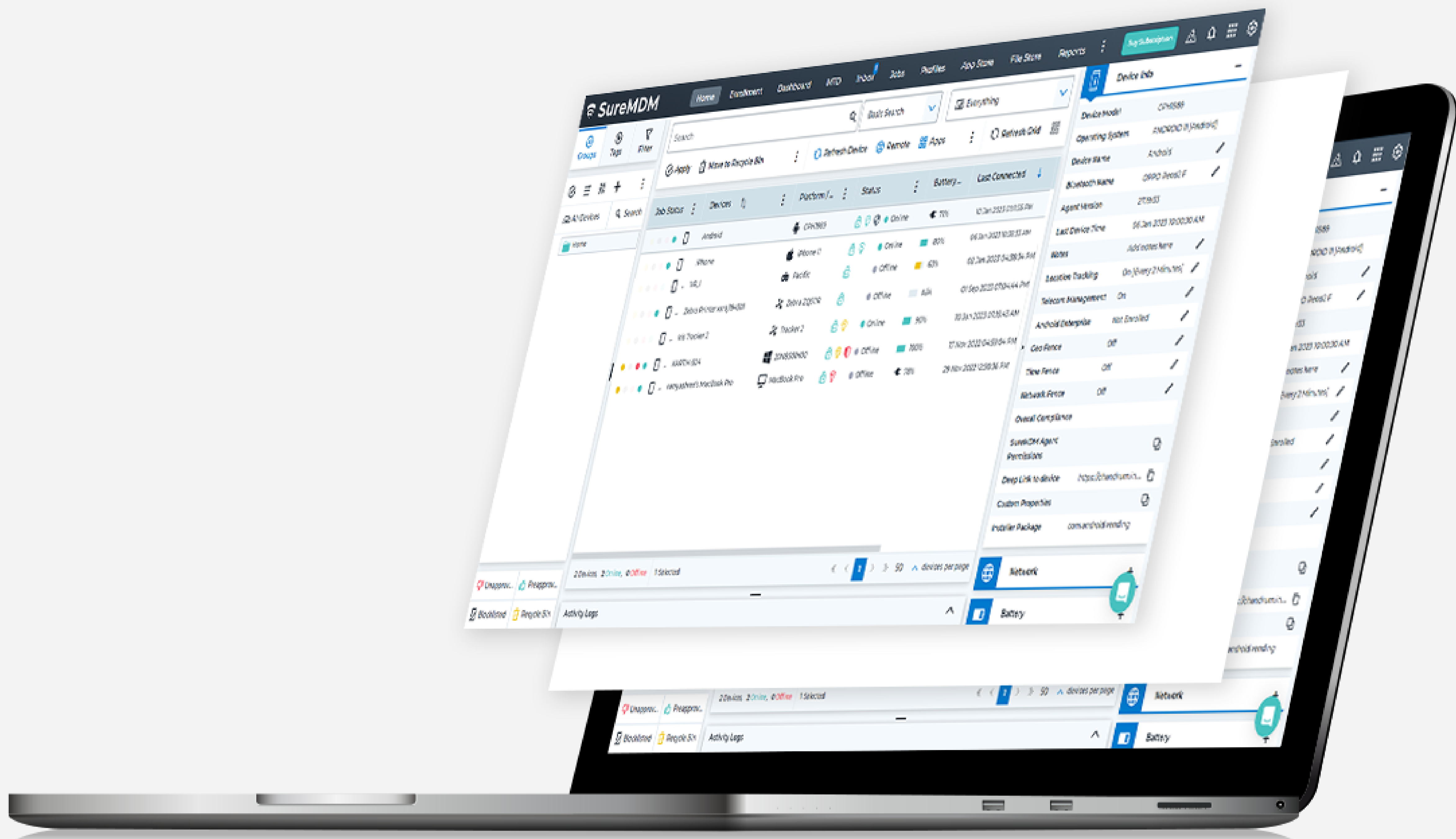
FEATURES	Standard	Premium	Enterprise
<b>Kiosk Management</b>			
Allowlist Applications	Yes	Yes	Yes
Blocklist Applications	Yes	Yes	Yes
Single Application Mode	Yes	Yes	Yes
Block Websites and Content	Yes	Yes	Yes
Shared iPads	Yes	Yes	Yes
<b>Integrations</b>			
Apple Business Manager	Yes	Yes	Yes
Apple School Manager	Yes	Yes	Yes
Microsoft 365 Integration	No	No	Yes
SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix)	No	No	Yes
Webhooks & Plugin Framework	No	No	Yes
CISCO ISE	No	No	Yes
Aruba ClearPass	No	No	No
<b>Identity Management</b>			
Enrollment with/without Authentication	Yes	Yes	Yes
App Extension for Single Sign On (iOS)	Yes	Yes	Yes
<b>Security Management</b>			
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Device Compliance Policies	Yes	Yes	Yes
Lock Device	Yes	Yes	Yes
Lost Mode on iOS/iPadOS	Yes	Yes	Yes
Conditional Access for Microsoft 365 Apps	No	Yes	Yes
<b>Zero Trust Network Access (ZTNA)</b>			
SureAccess	No	Add-on	Add-on
<b>Data Analytics</b>			
Custom Data Columns	No	Yes	Yes
Predictive Analytics Widgets	Yes	Yes	Yes
Graphical Data Representation	Yes	Yes	Yes
Device Data Usage (Mobile Data/WiFi)	Yes	Yes	Yes
Device Battery Usage	Yes	Yes	Yes
Device Status Analytics	Yes	Yes	Yes
Device Compliance Analytics	Yes	Yes	Yes
SureFox Analytics (Browser Usage Analytics)	No	No	Yes
<b>OS Updates</b>			
Install iOS/iPadOS OTA Updates	Yes	Yes	Yes
<b>Policy Management</b>			
Network Settings Management	Yes	Yes	Yes
Wi-Fi/HotSpot Configuration	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
VPN Configuration	Yes	Yes	Yes
Geo Fence	Yes	Yes	Yes
Time Fence	Yes	Yes	Yes
Telecom Management Policy (Mobile Data)	Yes	Yes	Yes
Alerts Policies	Yes	Yes	Yes
<b>Alert Management</b>			
Emergency Alert Broadcasting Engine	No	No	No
Create Custom Alert Messages	No	No	No
<b>Plugin Functionality</b>			
RenameD - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	Yes
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes
<b>Developer Support</b>			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes



# About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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