

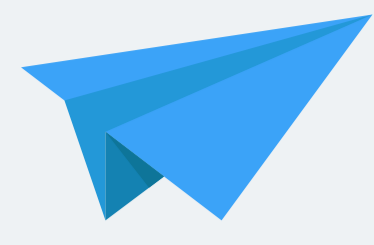


SUREMDM ANDROID FEATURES

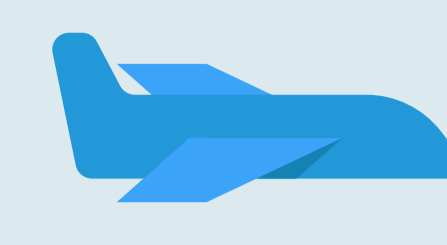
This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



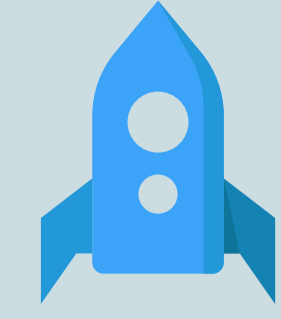
FEATURES



Standard



Premium



Enterprise

Summary

Enrollment Multiple enrollment options including Proprietary QR code enrollment, Android Zero-Touch Enrollment (ZTE), and Samsung Knox Mobile Enrollment (KME)	Yes	Yes	Yes
Application Management Install/Uninstall apps, View installed apps, Distribute apps from SureMDM App Store and Managed Google Play	Yes	Yes	Yes
Remote Support Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
Kiosk Mode Restrict access to allowed apps and websites, Single application mode, and Shared devices	Yes	Yes	Yes
Location Tracking GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
Content Management Secure transfer of files, documents, and media	Yes	Yes	Yes
Security Management Remote wipe, Remote lock, Apply corporate password policy, and Google factory reset protection	Yes	Yes	Yes
Multi-Language Support English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
Reports Basic and Custom reporting	Basic	Advanced	Advanced
Enterprise SSO SAML single sign-on authentication	No	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Certificate Management Deploy and manage certificates for Wi-Fi/VPN/App authentication Note: For Standard and Premium, users with certificates can utilize the certificate payload from the Profiles for certificate-based authentication	No	No	Yes
Number of IT Technicians and Administrators	3	25	Unlimited
Cloud Storage Cloud-based storage primarily for jobs, Content management, and Private app store	5 GB	5 GB	5 GB
Historical Data Retention period of data collected from devices	1 month	3 months	6 months
Mobile Threat Defense Detect malware & fake apps, get scan reports Note: MTD with Third-Party integration is available on Premium and Enterprise tiers. 42Gears Native MTD is included in the Enterprise tier	No	Add-on	Add-on
Default Compliance Profiles Pre-Built SureMDM Profiles tailored for ISO 27001:2022	Yes	Yes	Yes
InLocate Precise and real-time indoor location tracking	No	No	Yes
SureAccess Secure remote access to corporate resources with built-in ZTNA solution Note: Data limit is 10GB/license/month. Eg., If you have 100 SureMDM licenses, you will get 1000GB per month.	No	Add-on (\$1.99/month/device)	Add-on (\$1.99/month/device)

[Access the In-Depth Comparison Here](#)

Mass Enrollment

Proprietary QR Code Enrollment	Yes	Yes	Yes
Android Zero-Touch Enrollment (ZTE)	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Samsung Knox Mobile Enrollment (KME)	Yes	Yes	Yes
ADB Enrollment	Yes	Yes	Yes
Pre-Approved List-Based Enrollment	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes
Google Workspace Enrollment	Yes	Yes	Yes
Staging Enrollment	Yes	Yes	Yes
Centralized Management Console			
View Device Information	Yes	Yes	Yes
View Network, Battery, and Memory Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	Yes	Yes
Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Device Friendly Name - Bulk	Yes	Yes	Yes
Two-Way Messaging	Yes	Yes	Yes
Role-Based Access Control	Yes	Yes	Yes
Data Analytics	No	No	Yes
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes

FEATURES	Standard	Premium	Enterprise
DeepThought (AI Virtual Assistant)	No	No	Yes
Brand Console with Customized Logo and Title	No	Yes	Yes
Custom Device Branding (Home screen and lock screen wallpaper)	Yes	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
Self Service Portal	Yes	Yes	Yes
Advanced Search on SureMDM Console	Yes	Yes	Yes
Advanced Query to Retrive Devices	Yes	Yes	Yes
Mobile Application Management			
Distribute Apps from Managed Google Play	Yes	Yes	Yes
Distribute Apps from SureMDM App Store	Yes	Yes	Yes
Silent Installation of APK Files	Yes	Yes	Yes
Configure Android System Apps	Yes	Yes	Yes
Containerization (BYOD)	Yes	Yes	Yes
OEMConfig Apps	Yes	Yes	Yes
Define App Permissions	Yes	Yes	Yes
View Installed Apps and Versions	Yes	Yes	Yes
Personalized SureMDM App Store (On Device)	Yes	Yes	Yes
Content Management			
Distribute Content OTA	Yes	Yes	Yes
Containerization (User enrollment)	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Share Files using SureMDM FileStore	No	Yes	Yes
Relay Server			
Optimized Relay-Based Data Transfer	Yes	Yes	Yes
Mobile Device Management			
Clear Screen Lock	Yes	Yes	Yes
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	Yes	Yes	Yes
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	Yes	Yes	Yes
Push ADB Shell Scripts	Yes	Yes	Yes
Remote Buzz	Yes	Yes	Yes
Android Remote SSH Terminal	Yes	Yes	Yes
Custom Device Properties	Yes	Yes	Yes
Remote Support			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes
Remote File Explorer	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Remote Screen Recording	Yes	Yes	Yes
Two-Way Voice Calling	Yes	Yes	Yes

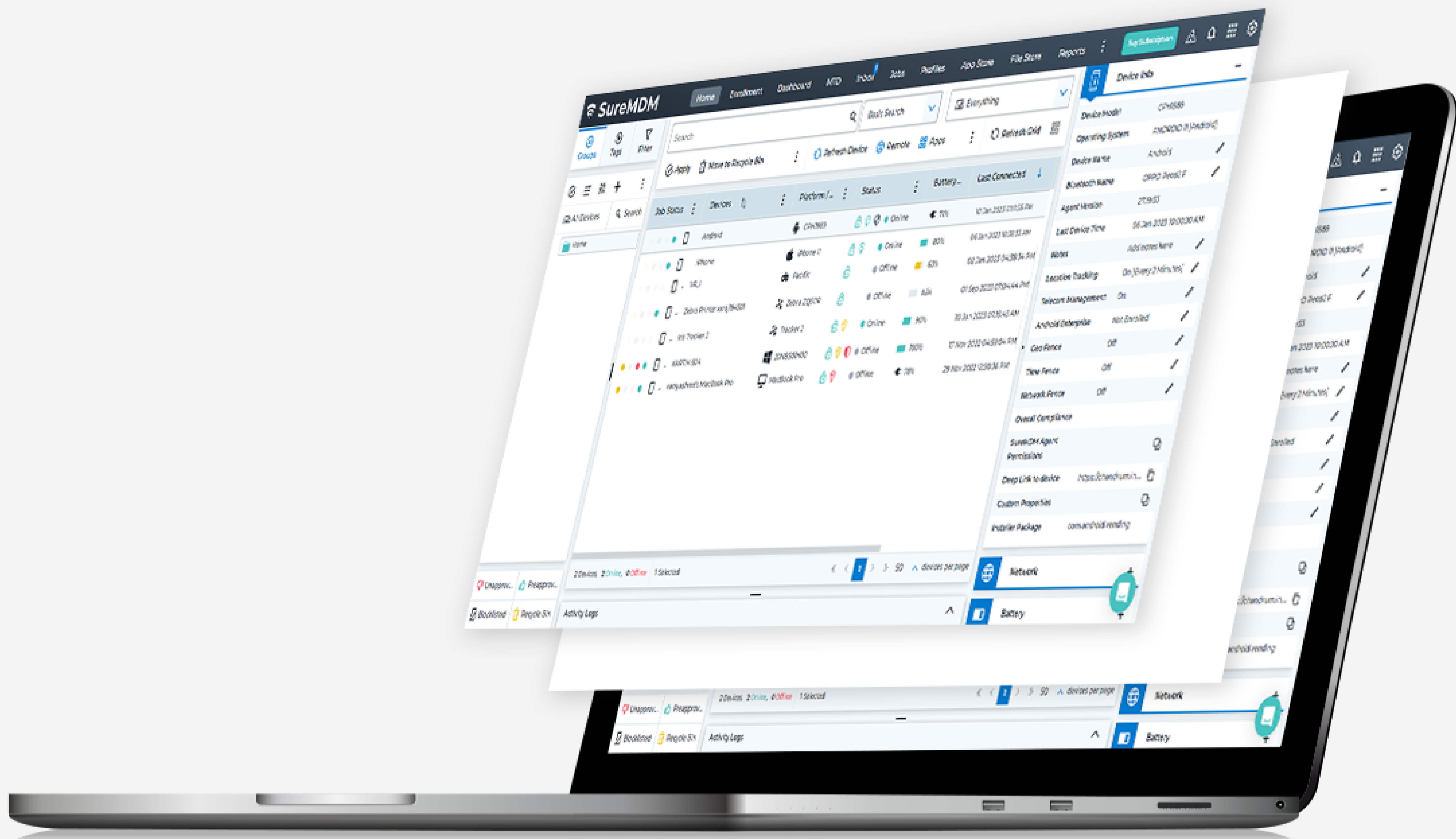
FEATURES	Standard	Premium	Enterprise
Kiosk Management			
Advanced Customization of Home Screen with HTML Wallpaper	Yes	Yes	Yes
Configure Home Screen Wallpaper	Yes	Yes	Yes
Configure Screensaver	Yes	Yes	Yes
Shared Devices/ Multi-User Devices	Yes	Yes	Yes
Prevent Suspend Mode	Yes	Yes	Yes
Driver Safety Mode	Yes	Yes	Yes
Allowlist Incoming and Outgoing Calls	Yes	Yes	Yes
Block all SMS, MMS	Yes	Yes	Yes
Integrations			
Android Enterprise	Yes	Yes	Yes
Microsoft 365 Integration	No	No	Yes
SIEM Integration (Splunk, LogRhythm, ArcSight, Coralogix)	No	No	Yes
Webhooks & Plugin Framework	No	No	Yes
CISCO ISE	No	No	Yes
Aruba ClearPass	No	No	Yes
Zimbra (Email Management)	No	No	Yes
Identity Management			
Enrollment with/without Authentication	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Security Management			
Google Factory Reset Protection	Yes	Yes	Yes
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	Yes	Yes	Yes
Device Compliance Policies	Yes	Yes	Yes
Lock Device	Yes	Yes	Yes
Peripheral Security Policies	Yes	Yes	Yes
Conditional Access for Microsoft 365 Apps	No	Yes	Yes
Lost Mode	Yes	Yes	Yes
Mobile Threat Defense			
Third-Party MTD	No	Add-on	Add-on
42Gears Built-in MTD	No	No	Yes
Zero Trust Network Access (ZTNA)			
SureAccess	No	Add-on	Add-on
Data Analytics			
Custom Data Columns	No	Yes	Yes
Predictive Analytics Widgets	Yes	Yes	Yes
Graphical Data Representation	Yes	Yes	Yes
Device Data Usage (Mobile Data/WiFi)	Yes	Yes	Yes
Device Battery Usage	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Device Status Analytics	Yes	Yes	Yes
Device Compliance Analytics	Yes	Yes	Yes
SureLock/SureFox Analytics	No	No	Yes
OS Updates			
Configure OTA Update Settings	Yes	Yes	Yes
Install Zebra Lifeguard OTA 2.0	No	No	Yes
Install DataLogic Device OTA Updates	Yes	Yes	Yes
Policy Management			
Network Settings Management	Yes	Yes	Yes
Wi-Fi/HotSpot Configuration	Yes	Yes	Yes
VPN Configuration	Yes	Yes	Yes
Geo Fence (Circular and Polygonal)	Yes	Yes	Yes
Time Fence	Yes	Yes	Yes
Network Fence	Yes	Yes	Yes
Telecom Management Policy (Mobile Data)	Yes	Yes	Yes
Telecom Management Policy (SMS, Call Log Tracking)	Yes	Yes	Yes
Exchange ActiveSync	Yes	Yes	Yes
Notifications & Alerts Policies	Yes	Yes	Yes
Telecom Management Policy (SMS, Call Log Tracking)	Yes	Yes	Yes
Exchange ActiveSync	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Alert Management			
Emergency Alert Broadcasting Engine	Yes	Yes	Yes
Create Custom Alert Messages	Yes	Yes	Yes
Buzz Device with Alert Messages	Yes	Yes	Yes
Plugin Functionality			
RenameD - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	Yes
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes
Developer Support			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes

About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 23,000 customers across 170 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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