

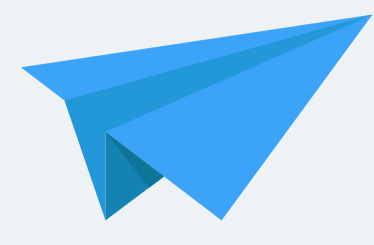


# SUREMDM ANDROID FEATURES

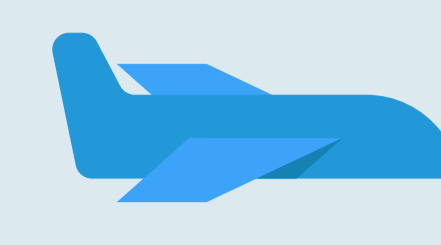
This document provides feature comparison of various tiers of SureMDM to help customers in selecting the right tier of SureMDM based on their requirement.



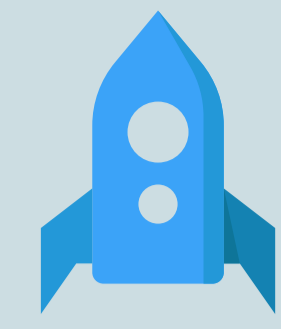
# FEATURES



Standard



Premium



Enterprise

## Summary

<b>Enrollment</b> Multiple enrollment options including Proprietary QR code enrollment, Android Zero-touch enrollment (ZTE), and Samsung Knox Mobile Enrollment (KME)	Yes	Yes	Yes
<b>Application Management</b> Install/Uninstall apps, View installed apps, Distribute apps from SureMDM App Store and Managed Google Play	Yes	Yes	Yes
<b>Remote Support</b> Unattended remote access & control, File transfer, Process viewer for providing remote assistance	Yes	Yes	Yes
<b>Kiosk Mode</b> Restrict access to allowed apps and websites, Single application mode, and Shared devices	Yes	Yes	Yes
<b>Location Tracking</b> GPS tracking on Google Maps with specified interval (can be extended)	10 Minutes	1 Minute	1 Minute
<b>Content Management</b> Secure transfer of files, documents, and media	Yes	Yes	Yes
<b>Security Management</b> Remote wipe, Remote lock, Apply corporate password policy, and Google factory reset protection	Yes	Yes	Yes
<b>Multi-Language Support</b> English, French, Spanish, German, Italian, and Korean	Yes	Yes	Yes
<b>Reports</b> Basic and Custom reporting	Basic	Advanced	Advanced
<b>Enterprise SSO</b> SAML single sign-on authentication	No	Yes	Yes

<b>Certificate Management</b> Deploy and manage certificates for Wi-Fi/VPN/App authentication	No	No	Yes
Number of IT Technicians and Administrators	3	25	Unlimited
<b>Cloud Storage</b> Cloud-based storage primarily for jobs, Content management, and Private app store	1GB	1GB	1GB
<b>Historical Data</b> Retention period of data collected from devices	1 month	3 months	6 months

## Access the In-Depth Comparison Here

### Mass Enrollment

Proprietary QR Code Enrollment	Yes	Yes	Yes
Android Zero-Touch Enrollment (ZTE)	Yes	Yes	Yes
Samsung KNOX Mobile Enrollment (KME)	Yes	Yes	Yes
ADB Enrollment	Yes	Yes	Yes
Pre-Approved List-Based Enrollment	Yes	Yes	Yes
Automatic Policy Deployment upon Device Enrollment	Yes	Yes	Yes
Google Workspace Enrollment	Yes	Yes	Yes

### Centralized Management Console

View Device Information	Yes	Yes	Yes
View Network, Battery, and Memory Information	Yes	Yes	Yes
Device Grouping	Yes	Yes	Yes
Device Tagging	Yes	Yes	Yes

Device Filtering	Yes	Yes	Yes
Customize Grid View	Yes	Yes	Yes
Device Friendly Name - Individual	Yes	Yes	Yes
Device Friendly Name - Bulk	Yes	Yes	Yes
Two-Way Messaging	Yes	Yes	Yes
Role-Based Access Control	Yes	Yes	Yes
Data Analytics	No	No	Yes
Personalized Dashboard	Yes	Yes	Yes
Custom Reports Engine	No	Yes	Yes
DeepThought (AI Virtual Assistant)	No	No	Yes
Brand Console with Customized Logo and Title	No	Yes	Yes
Two-Factor Authentication for Admin Console	Yes	Yes	Yes
<b>Mobile Application Management</b>			
Distribute Apps from Managed Google Play	Yes	Yes	Yes
Distribute Apps from SureMDM App Store	Yes	Yes	Yes
Silent Installation of APK Files	Yes	Yes	Yes
Configure Android System Apps	Yes	Yes	Yes
Containerization (BYOD)	Yes	Yes	Yes
OEMConfig apps	Yes	Yes	Yes
Define App Permissions	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
View Installed Apps and Versions	Yes	Yes	Yes
<b>Content Management</b>			
Distribute Content OTA	Yes	Yes	Yes
Containerization (User enrollment)	Yes	Yes	Yes
Share Files using SureMDM FileStore	No	Yes	Yes
<b>Relay Server</b>			
Optimized Relay-Based Data Transfer	Yes	Yes	Yes
<b>Mobile Device Management</b>			
Clear Screen Lock	Yes	Yes	Yes
Decommission Devices	Yes	Yes	Yes
Power Off Devices (Remote)	Yes	Yes	Yes
Blocklist Devices	Yes	Yes	Yes
Remote Reboot	Yes	Yes	Yes
Push ADB Shell Scripts	Yes	Yes	Yes
Remote Buzz	Yes	Yes	Yes
Android Remote SSH Terminal	Yes	Yes	Yes
<b>Remote Support</b>			
View Screens Remotely	Yes	Yes	Yes
Remote Touch and Key Events	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Remote File Explorer	Yes	Yes	Yes
Multi-Admin Remote Control	Yes	Yes	Yes
Remote Screen Recording	Yes	Yes	Yes
<b>Kiosk Management</b>			
Customize the Home Screen	Yes	Yes	Yes
Configure Home Screen Wallpaper	Yes	Yes	Yes
Configure Screensaver	Yes	Yes	Yes
Shared devices/ Multi-user devices	Yes	Yes	Yes
Prevent Suspend Mode	Yes	Yes	Yes
Driver Safety Mode	Yes	Yes	Yes
Allowlist Incoming and Outgoing Calls	Yes	Yes	Yes
Block all SMS, MMS	Yes	Yes	Yes
<b>Integrations</b>			
Android Enterprise	Yes	Yes	Yes
Microsoft 365 Integration	No	No	Yes
SIEM	No	No	Yes
Webhooks & Plugin Framework	No	No	Yes
CISCO ISE	No	No	Yes
Aruba ClearPass	No	No	Yes

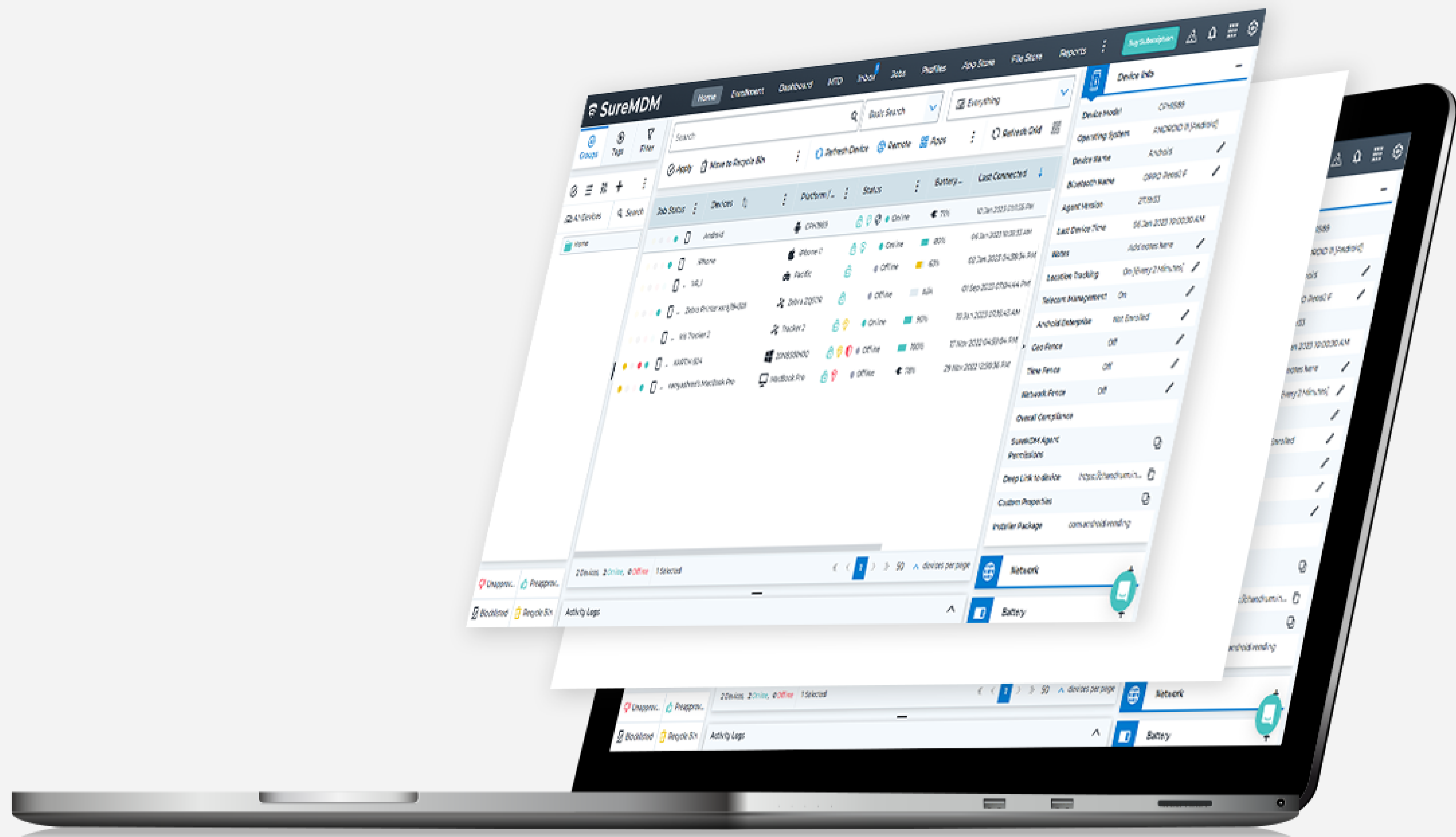
FEATURES	Standard	Premium	Enterprise
<b>Identity Management</b>			
Enrollment with/without Authentication	Yes	Yes	Yes
<b>Security Management</b>			
Google Factory Reset Protection	Yes	Yes	Yes
Single-Click Wipe	Yes	Yes	Yes
Configure Device Restrictions	Yes	Yes	Yes
Device Compliance Policies	Yes	Yes	Yes
Lock Device	Yes	Yes	Yes
Peripheral Security Policies	Yes	Yes	Yes
<b>Zero Trust Network Access (ZTNA)</b>			
SureAccess	x	Add-on	Add-on
<b>Mobile Threat Defense</b>			
Third-Party MTD	No	Add-on	Add-on
42Gears Built-in MTD	No	No	Yes
<b>Data Analytics</b>			
Custom Data Columns	No	Yes	Yes
Predictive Analytics Widgets	Yes	Yes	Yes
Graphical Data Representation	Yes	Yes	Yes
Device Data Usage (Mobile Data/WiFi)	Yes	Yes	Yes

FEATURES	Standard	Premium	Enterprise
Device Battery Usage	Yes	Yes	Yes
Device Status Analytics	Yes	Yes	Yes
Device Compliance Analytics	Yes	Yes	Yes
SureLock/SureFox Analytics	No	No	Yes
<b>OS Updates</b>			
Configure OTA update settings	Yes	Yes	Yes
Install Zebra Lifeguard OTA 2.0	No	No	Yes
Install DataLogic Device OTA Updates	Yes	Yes	Yes
<b>Policy Management</b>			
Network Settings Management	Yes	Yes	Yes
Wi-Fi/HotSpot Configuration	Yes	Yes	Yes
VPN Configuration	Yes	Yes	Yes
Geo Fence	Yes	Yes	Yes
Time Fence	Yes	Yes	Yes
Network Fence	Yes	Yes	Yes
Telecom Management Policy (Mobile Data)	Yes	Yes	Yes
Telecom Management Policy (SMS, Call Log Tracking)	Yes	Yes	Yes
Exchange ActiveSync	Yes	Yes	Yes
Notifications & Alerts Policies	Yes	Yes	Yes



FEATURES	Standard	Premium	Enterprise
Telecom Management Policy (SMS, Call Log Tracking)	Yes	Yes	Yes
Exchange ActiveSync	Yes	Yes	Yes
Notifications & Alerts Policies	Yes	Yes	Yes
<b>Alert Management</b>			
Emergency Alert Broadcasting Engine	Yes	Yes	Yes
Create Custom Alert Messages	Yes	Yes	Yes
Buzz Device with Alert Messages	Yes	Yes	Yes
<b>Plugin Functionality</b>			
Renamed - Rename Devices in Bulk	No	No	Yes
FixTheName - Modify Device Names in Bulk	No	No	Yes
ExpoJob - Export Jobs to an xml File	No	No	Yes
Columnify - Update Custom Columns in Device Grid	No	No	Yes
Service Now - Create a ServiceNow Instance	No	No	Yes
Propertify - Update Multiple Custom Properties in Device Grid	No	No	Yes
Group Creator - Create Device Groups and Subgroups	No	No	Yes
Group Assignment Wizard - Bulk Import Group Assignment Rules	No	No	Yes
<b>Developer Support</b>			
Plugin Framework - Build Custom Plugins	No	No	Yes
Interact with SureMDM and Retrieve Data Using REST APIs	Yes	Yes	Yes

# About 42Gears




42Gears is a leading Unified Endpoint Management solution provider, helping customers secure, monitor, and manage business endpoints across a wide range of operating systems and device types. With over 18,000 customers across 115 countries, 42Gears solutions have a proven track record of success across a wide range of industries.

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